



Here at Buckeye, we use UPS as our shipping provider. You may use other inbound shipping methods at your own expense, but all outbound shipping will be through UPS.

Each product has a projected delivery schedule: **they are not considered guaranteed delivery times.** The in-lab days are based on regular business days, not calendar days. In many cases you will have the order sooner than the projected schedule. However, seasonal delays may occur on some product lines.

INBOUND UPS

Inbound orders will incur a handling fee of \$6.00 per shipment, not per order. There is no limit to the amount of orders contained in the shipment.

AIRBILLS:

A new customer will receive UPS Authorized Return Service (ARS) labels for inbound orders, and instructions detailing how to use this service. Additional shipping labels can be ordered at no charge by calling your Buckeye Account Representative.

SHIPPING BOXES:

Shipping boxes are available in three different sizes. Boxes and other supplies can be ordered directly from UPS at 800-742-5877 or on their website www.ups.com.

OUTBOUND UPS

Each order processed in our lab incurs a handling fee of \$2.50 per order. Regardless of where you are located, we will deliver your orders in two days or less. If you are located outside of the two day delivery area, we will ship by second day air UPS at no additional fee. Note: Areas not covered by UPS will be shipped via another carrier.

Orders returned to the lab as "undeliverable" will be billed the shipping cost to reship, plus a \$15.00 handling fee.

Orders which contain any masonite mounted products or any items 20x24 and larger will be shipped UPS Ground, regardless of your location. If you desire faster shipping service, you will be invoiced for the additional shipping costs. All Express Event orders are shipped UPS Ground. If you desire faster service, you will be invoiced for the additional shipping costs.

COD

The COD fee is \$9.00. Please note this is not a Buckeye Service Fee.

DAMAGED SHIPMENTS

If you receive a damaged shipment, keep the entire order and the complete package as you received it. Please call Buckeye immediately for instructions on filing a claim with the carrier and procedures on remaking your order at no charge. Buckeye Color Lab assumes liability for damage on outbound shipments only

SHIPPING INSURANCE

UPS, Airborne and FedEx consider film and negatives to be original artwork and as such their liability is limited to \$100 even if you declare and pay for a higher value. Since the intangible value of your film and negatives cannot be insured, it is a waste of your money to declare a value greater than \$100.

ALL PRICES AND SERVICES SUBJECT TO CHANGE WITHOUT NOTICE.